Train IT Medical

Leading Your Practice Into The Digital Future

Webinar 5

National Health Services Directory (NHSD)

Allied Health Professions Australia (AHPA)

Presented by Katrina Otto
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Allied Health Professions Australia (AHPA) and its members are working to support allied health practices to better understand practice software and digital health technology.

This series of webinars has been developed and funded to help practices know more about their software options, what benefits they might get from using practice systems, and how they might integrate different elements of digital technology into their practice.

All webinars are recorded and are available free, with additional resources, to any allied health practitioner as part of the project via www.ahpa.com.au.

Previous Webinars:

Webinar 1: Medical Software
Webinar 2: Contacts and Referrals
Webinar 3: Clinical note-taking
Webinar 4: Digital Health

For future Webinar recordings and free resources:

www.ahpa.com.au

www.trainitmedical.com.au

Katrina Otto, Train IT Medical

BEducation (Adult), DipBus (Health), Cert IV Training & Assessment (40110)

Approved Trainer for:

- Allied Health Professions Australia
- Australian Digital Health Agency
- Department of Health
- Best Practice Software
- MedicalDirector Clinical & PracSoft
- Australian Association of Practice Managers
- Australian Practice Nurses Association
- Avant Mutual Group
- HealthLink
- Tyro
- Pen Clinical Systems
- TAFE (Accredited teacher) Medical Administration
- AHPRA, Rural Health West and others

Learning Objectives:

1. Understand what the NHSD is and how it is currently used in healthcare in Australia
2. Identify the benefits and requirements of participation in the NHSD and how to use it to find healthcare services.
3. Learn how to register your practice for inclusion in the NHSD.
4. Identify ways to incorporate the NHSD into your practice website.

What is the National Health Services Directory (NHSD)?

"The National Health Services Directory (NHSD)
is the **leading source of information** about Australian health and related services.

It is a joint initiative of all Australian governments, developed and delivered by Healthdirect Australia."

http://www.nhsd.com.au

www.healthdirect.gov.au

What is the National Health Services Directory (NHSD)?

- For health professionals and consumers
- A national health service directory that all State and Territory governments are committed to ensuring is accurate and up-to-date
- Supports the growing national digital health infrastructure.

https://about.healthdirect.gov.au/about-the-nhsd

What information is included?

Includes General Practices, Hospitals, Pharmacies and Emergency Departments, Aged Care, specialists and **Allied Health Professionals,** Disability and Community Services organisations

Public Access

- Does **not** include practitioner names**,** just practice details.
- Contains essential service information such as **location, opening hours** and **telephone numbers/contact details as well as appointment & accessibility information.**
- **My Health Record accessibility**

How do you access the NHSD

The directory can be accessed via computers, tablets and smartphones by visiting: www.nhsd.com.au

To find out whether your service is listed on the directory, search for it here: www.nhsd.com.au/review

If your practice is not listed in the directory you can register it here: www.nhsd.com.au/register

If you would like to register for an account to manage your organisation's details or would like more information about the directory**, email** the team at: nhsd@healthdirect.org.au

How do you search?

www.nhsd.com.au

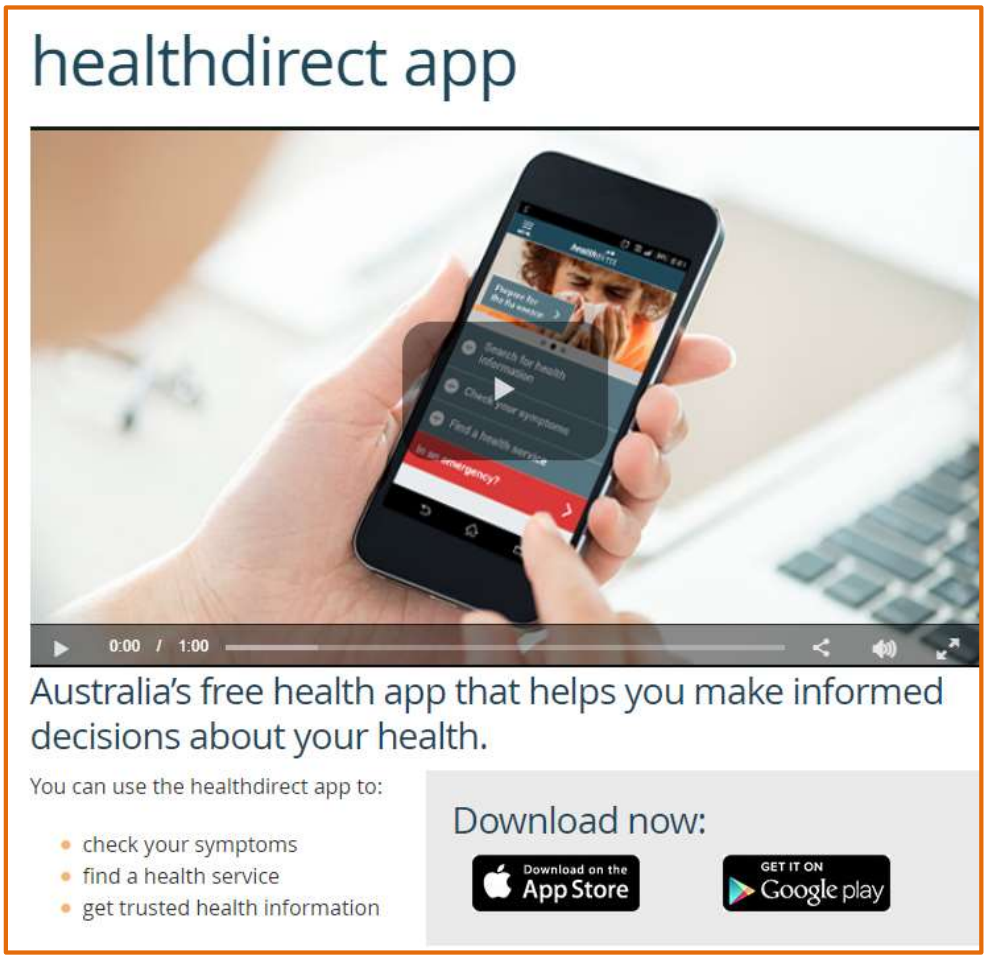
How is the directory kept up to date?

- **HealthDirect team** contacts providers to verify and update
- **Self Authorship** allowing service providers to manage their own listing
- **Cross-referencing and synchronisation** with other validated data sets
- Direct feedback from people using the NHSD through a range of online applications
- **Reminder notifications** to organisations with details which have not been updated recently.

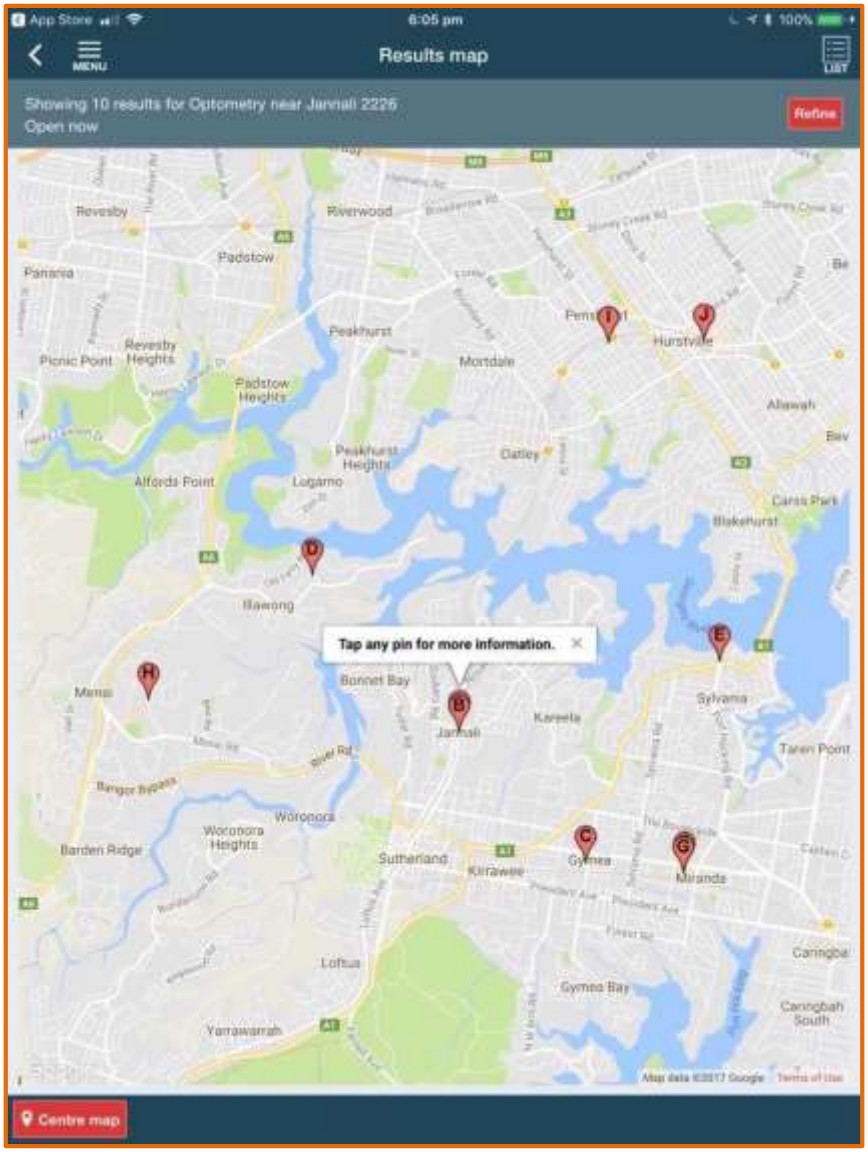
Benefits patients and healthcare providers

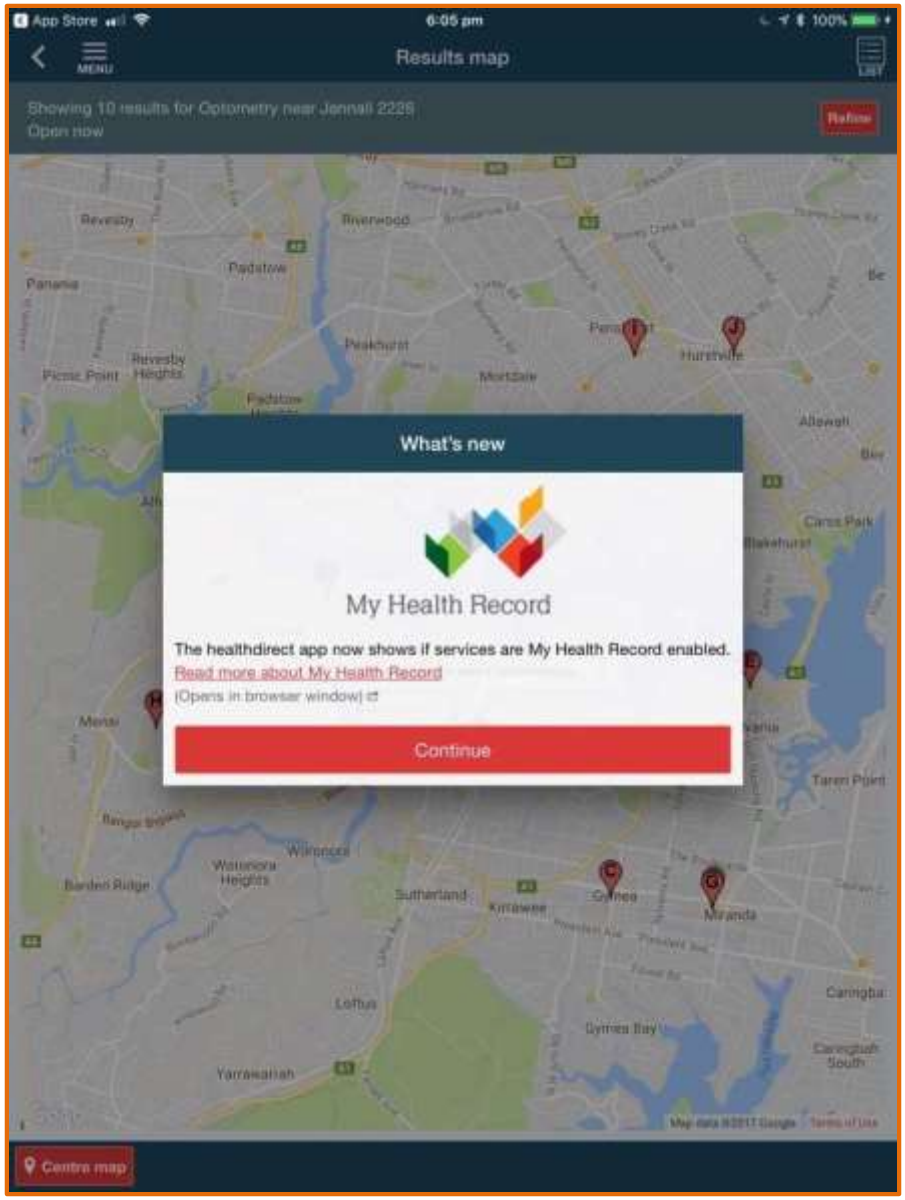
- **Supports integrated care** by providing free access to information about available health services for patients
- Helps promote the availability of registered healthcare services and their contact & service details
- **Improves health literacy**
- **Improves engagement** with your patients and demonstration of modern digital technology

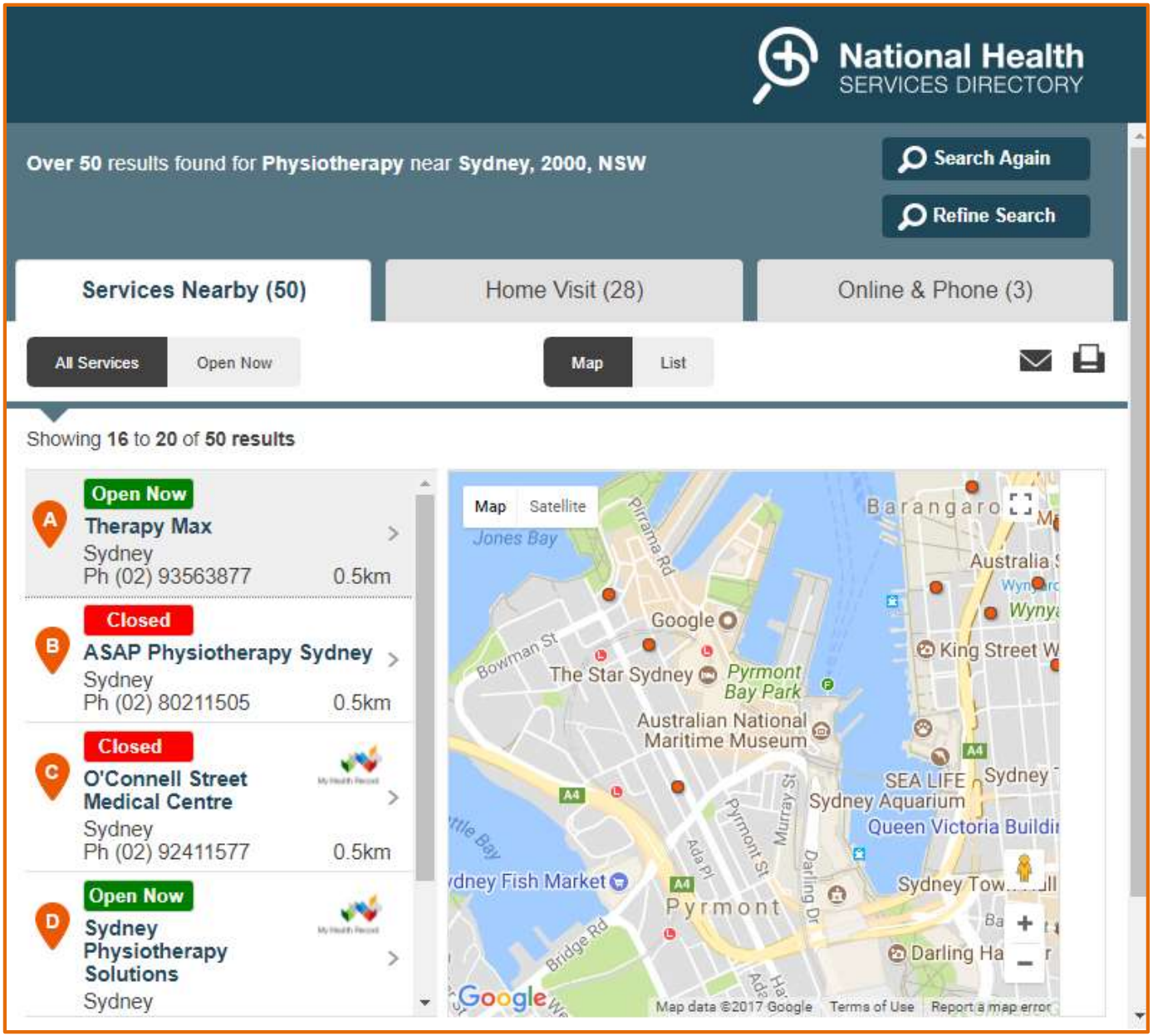
What are the benefits?



Enables patients to quickly and **easily find a health service** in their locality via the app on a smart phone or tablet

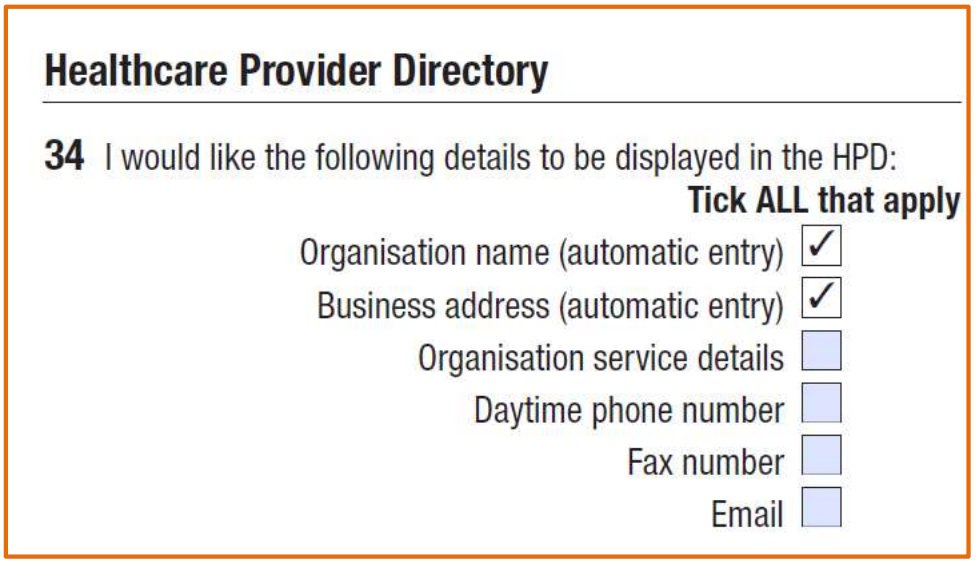

App Store
6:05 pm
100%
MENU
Results map
LIST
Showing 10 results for Optometry near Jannali 2226
Open now
Refine
Revesby
Riverwood
Padstow
Panania
Peakhurst
Mortdale
Hurstville
Allawah
Picnic Point
Revesby Heights
Padstow Heights
Peakhurst Heights
Oatley
Alfords Point
Lugarno
Carss Park
Blakehurst
Illawong
Tap any pin for more information.
Bonnet Bay
Jannali
Sylvania
Kareela
Menai
Taren Point
Bangor Bypass
Woronora
Woronora Heights
Barden Ridge
Sutherland
Kirrawee
Gymea
Miranda
Caringbah
Loftus
Gymea Bay
Caringbah South
Yarrawarrah
Map data ©2017 Google
Terms of Use
Centre map


App Store
6:05 pm
100%
MENU
Results map
LIST
Showing 10 results for Optometry near Jannali 2226
Open now
Refine
What's new
My Health Record
The healthdirect app now shows if services are My Health Record enabled.
Read more about My Health Record
(Opens in browser window)
Continue
Centre map


National Health
SERVICES DIRECTORY
Over 50 results found for Physiotherapy near Sydney, 2000, NSW
Search Again
Refine Search
Services Nearby (50)
Home Visit (28)
Online & Phone (3)
All Services
Open Now
Map
List
Showing 16 to 20 of 50 results
A
Open Now
Therapy Max
Sydney
Ph (02) 93563877
0.5km
B
Closed
ASAP Physiotherapy Sydney
Sydney
Ph (02) 80211505
0.5km
C
Closed
O'Connell Street Medical Centre
Sydney
Ph (02) 92411577
0.5km
D
Open Now
Sydney Physiotherapy Solutions
Sydney
Map
Satellite
Jones Bay
Pirrama Rd
Google
Bowman St
The Star Sydney
Pyrmont Bay Park
Australian National Maritime Museum
A4
Barangaro
Australia
King Street W
SEA LIFE
Sydney Aquarium
Queen Victoria Buildi
Sydney
Murray St
Pyrmont St
Ada Pl
Darling Dr
Fish Market
Pyrmont
Bridge Rd
Darling Ha
Google
Map data ©2017 Google
Terms of Use
Report a map error

How do they know if you are My Health Record compliant?

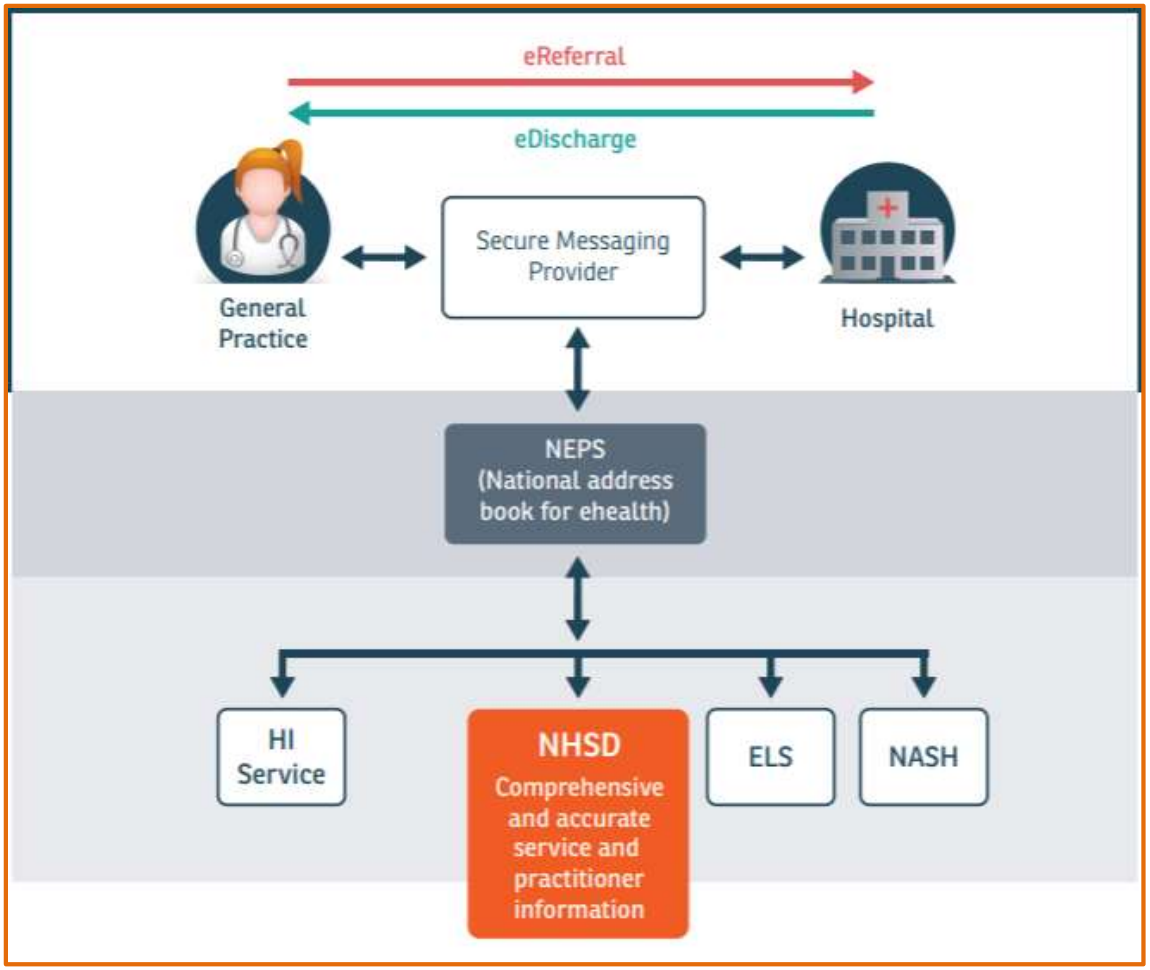
When a provider registers for My Health Record you can tick a box that says that DHS will send their info to HealthDirect to be added to NHSD



Register for My Health Record

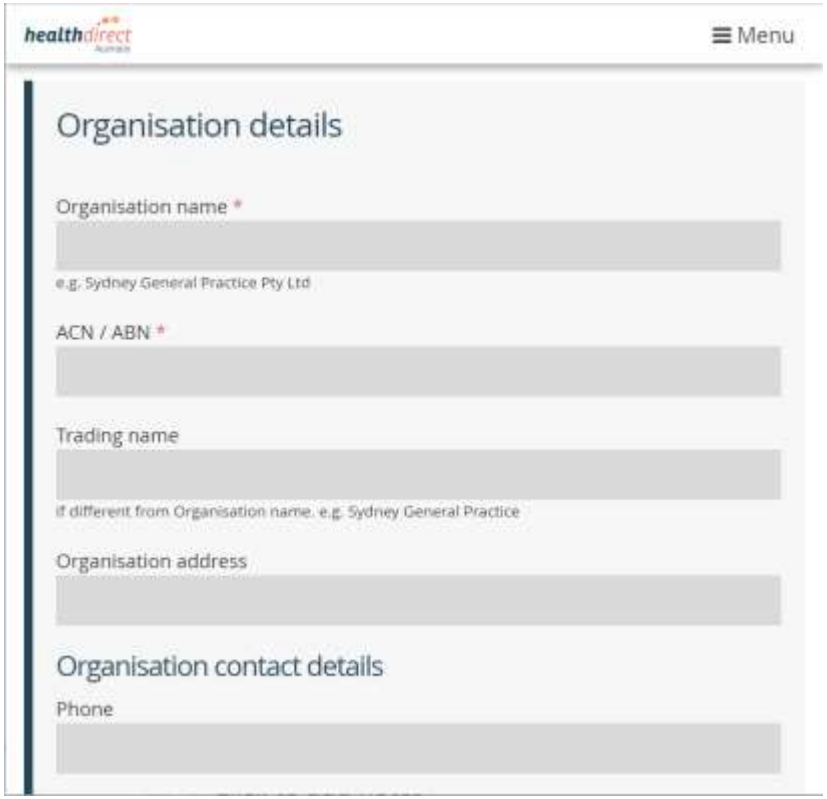
Online application

Building the National e-health address book



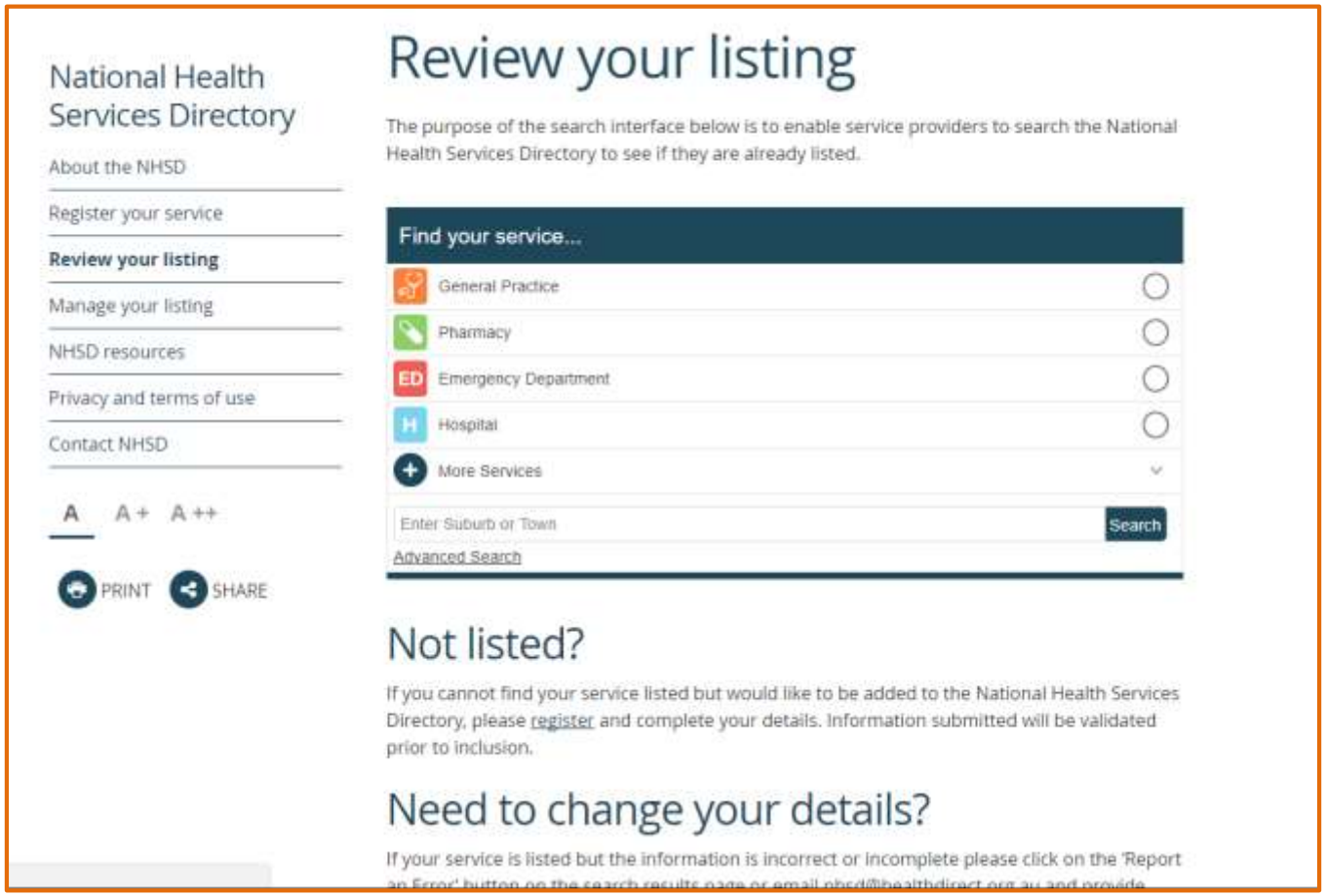
3. Registering Health Services on the NHSD

- Health service providers register to be included in the NHSD
- Complete an Online Registration Form



https://about.healthdirect.gov.au/nhsd-registration

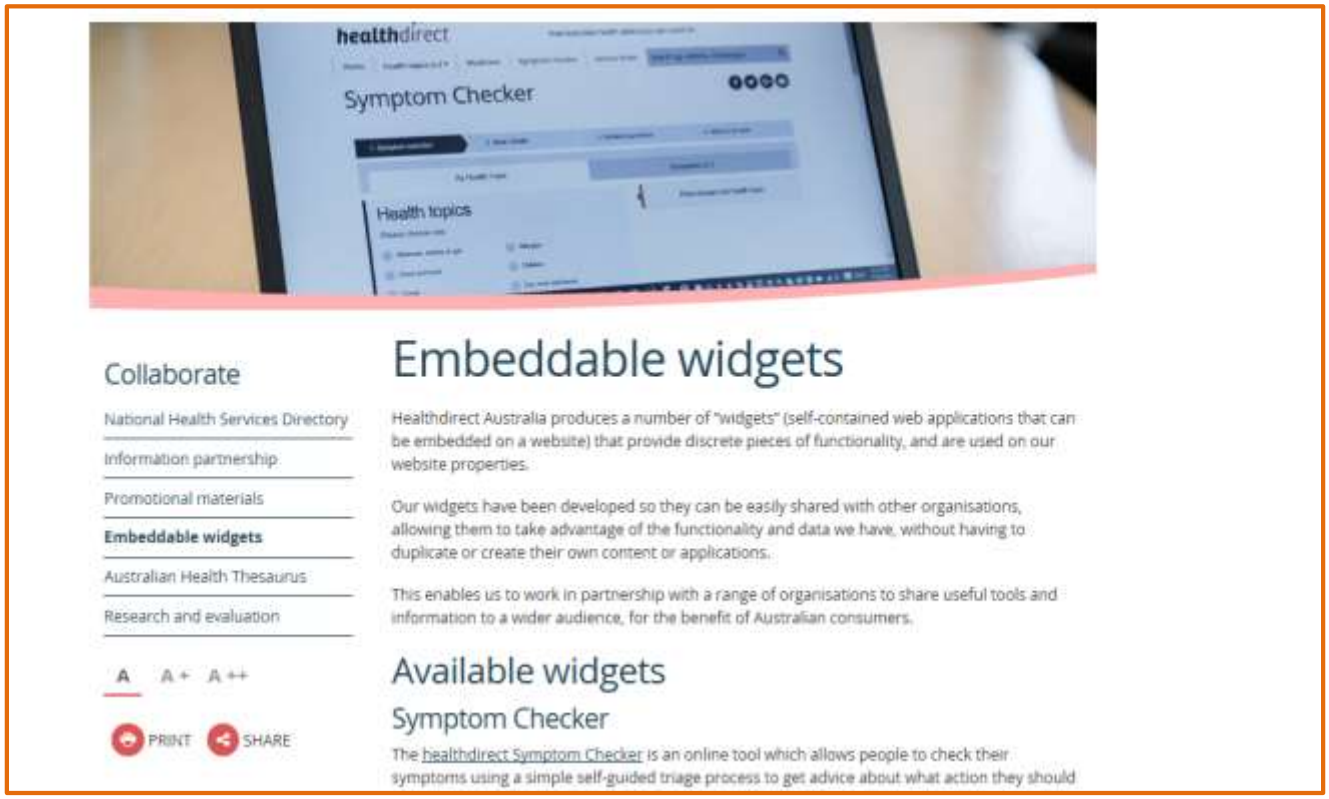
Are you already there?



https://about.healthdirect.gov.au/review-your-nhsd-listing

4. Want a widget for your website?

A widget is a ‘self-contained web application that can be embedded on a website’



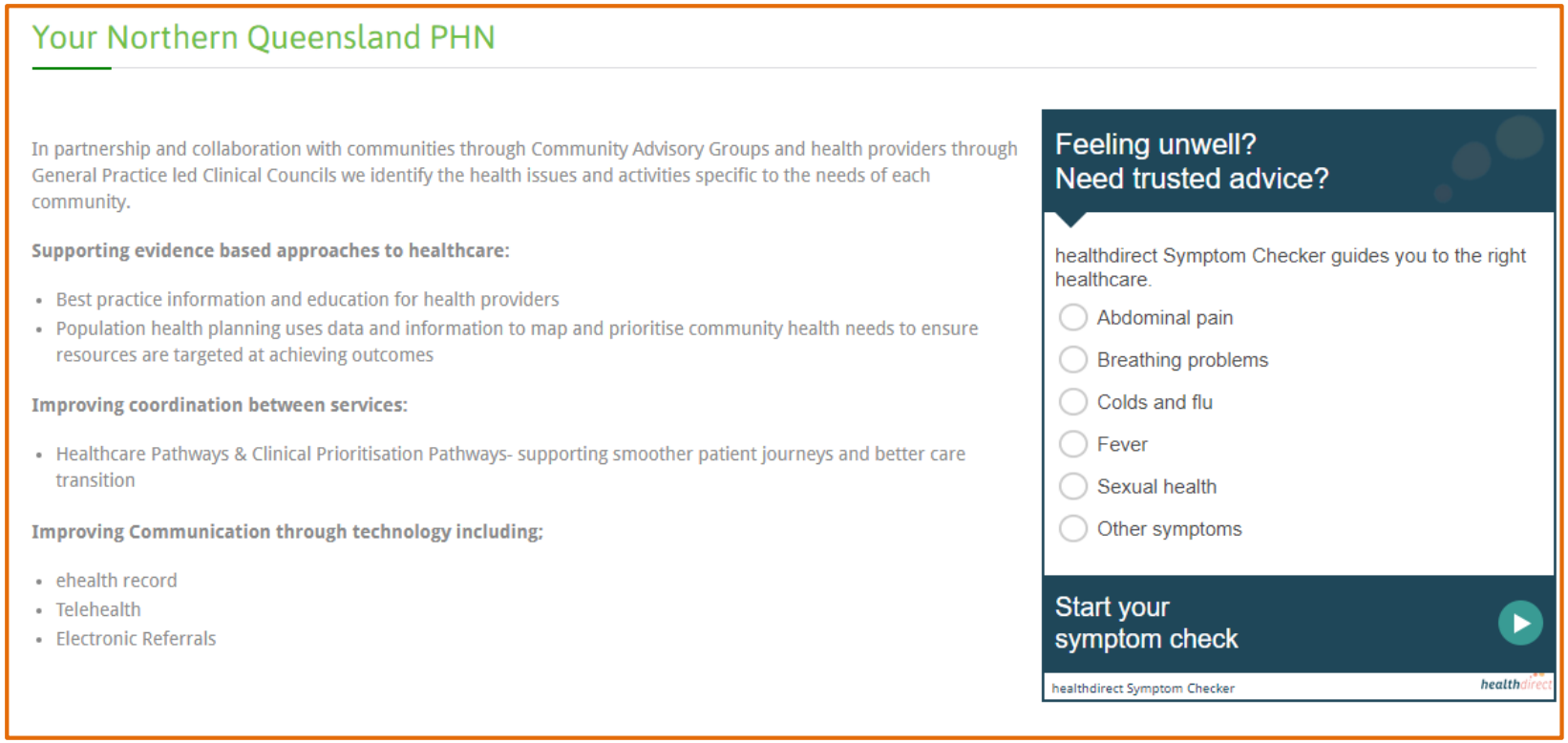
https://about.healthdirect.gov.au/embeddable-widgets

If you would like to learn more about the widgets available, or would like to request one for your website, email partner.manager@healthdirect.org.au.

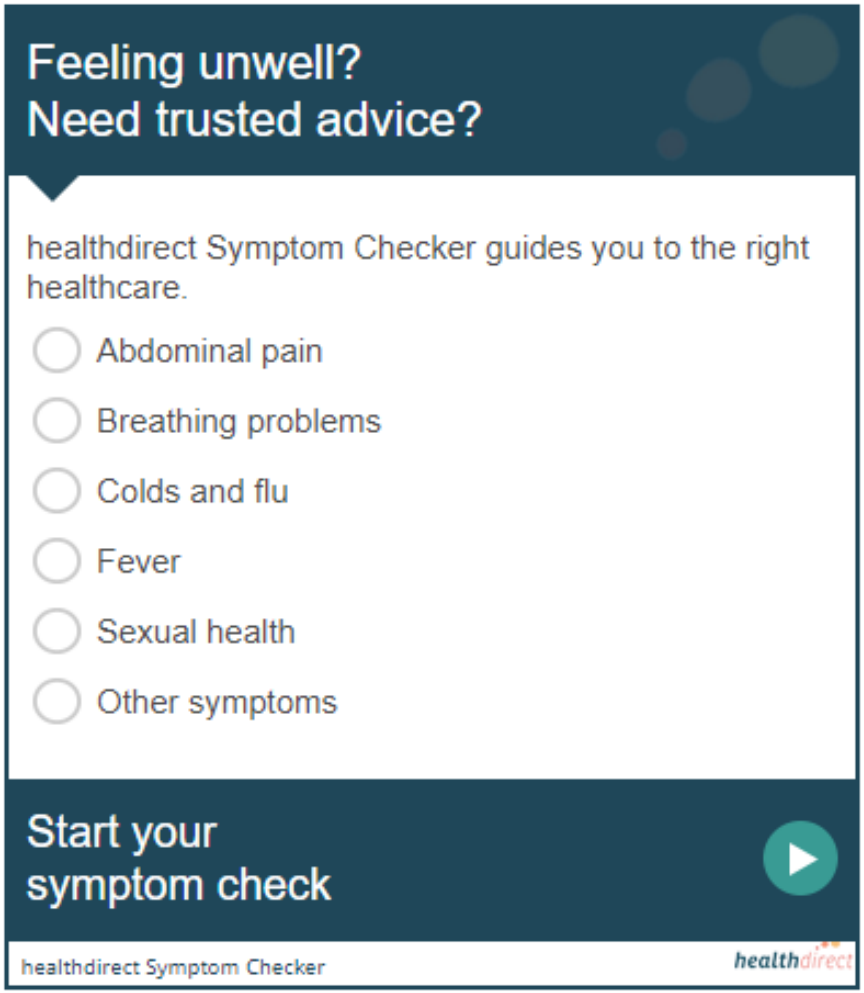
Want a widget for your website?

Symptom check widget – self-guided triage process to get ‘trusted’ advice

http://community.primaryhealth.com.au/



Want a widget for your website?



Medicines

Search by brand name or active ingredient

e.g. paracetamol

SEARCH MEDICINES

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Health information search

"All businesses offering exercise physiology services are strongly urged to sign up with the National Health Services Directory (NHSD).

Business data from the NHSD will be used to populate a number of web site search engines to be used by health providers and the public such as the My Aged Care website"

ESSA
EXERCISE & SPORTS SCIENCE AUSTRALIA

Let yourself be found

"Where a Service Provider is not funded by the Commonwealth but does want to provide Aged Care services they need to be listed on the National Health Services Directory".

Chris Harwood, HealthDirect

Extra learning resources:

National Health Services Directory (NHSD)
HealthDirect

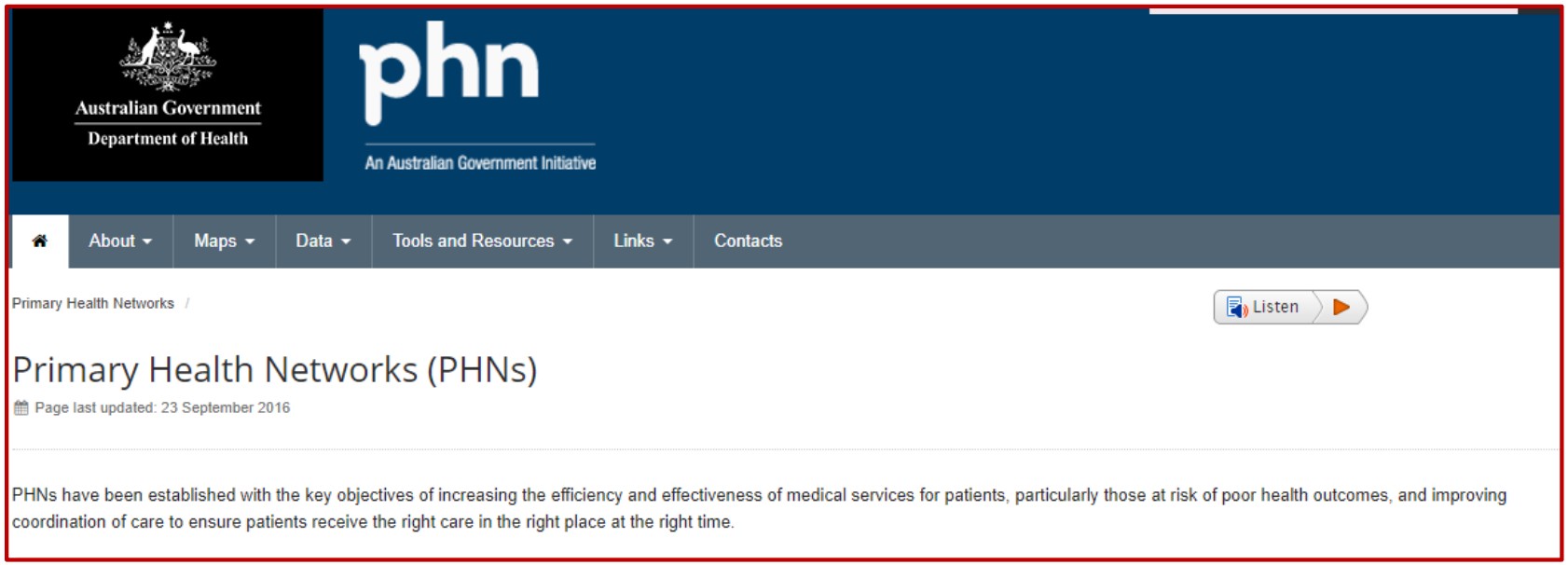
Paper application to be My Health Record
Online application to be My Health Record compliant
My Health Record – What's In it for Allied Health Providers (2017)
My Health Record and the allied health community (23/6/16)
My Health Record and Exercise Physiology
Shared Health Summary versus Event Summary
Uploading an Event Summary
Consent and My Health Record

Extra learning resources:

Katrina's Top 10 My Health Record FAQs for Allied Health Professionals
Read my blog: 'Event Summaries & The My Health Record System'
My Health Record free eLearning Modules
My Health Record brochures for your practice
Apps that are authorised to connect to My Health Record
On Demand Training Environment
Find your PHN
Allied Health Registration Checklist
Download Privacy FAQs

Article by Kate McDonald for Pulse IT 26/10/16:
"Light at the end of a long tunnel for secure messaging interoperability"
Train IT Medical Allied Health Free Resources page

Ask your local PHN for help



http://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Home

Thanks to Allied Health Professions Australia

& THANK YOU for listening

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With best wishes Katrina Otto