

Webinar 4

Digital Health & My Health Record



Allied Health Professions Australia (AHPA)

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Allied Health Professions Australia (AHPA) and its members are working to support allied health practices to better understand practice software and digital health technology.

This series of webinars has been developed and funded to help practices know more about their software options, what benefits they might get from using practice systems, and how they might integrate different elements of digital technology into their practice.

The webinars will be held over the next months and are available free to any allied health practitioner.

Additional resources and webinar recordings will be made available to you as part of the project via www.ahpa.com.au.

Learning Objectives:

1. Learn about the My Health Record Expansion Program planned for 2018.
2. Develop an understanding of how clinicians can connect to Australia's My Health Record System.
3. Learn how to view patients' Discharge Summaries, Shared Health Summaries and results through conformant clinical software or the 'Provider Portal'.
4. Learn how to upload Event Summaries and eReferrals to streamline communication between Health Care Providers.

My Health Record

An electronic summary of an individual's health information that **can be shared securely online** between the individual and registered healthcare providers involved in their care to support improved decision making and continuity of care.



“ **My Health Record is the future of medicine.**

Dr Michael Gannon, President, Australian Medical Association

“ One of the recurring contributory factors identified during health-related coronial investigation and inquests is a failure in communication, particularly in documentation, discharge and handover...lapses in communication can have the potential for serious outcomes for patients. I cannot overstate the importance of effective communication in a health care setting.

Ms Ros Fogliani, State Coroner, Western Australia



The National Digital Health Strategy: consultation confirms citizens want digital access to health



Australians value our **high quality** healthcare practitioners and workers, and generally experience **affordable** and **accessible** care



Over **65%** of respondents say the Australian healthcare system is difficult to navigate. People want to know the cost, quality, and availability of services



Over **45%** of respondents had difficulty accessing healthcare when they needed it. Top reasons given:

- Cost,
- Location, and
- Couldn't get an appointment



More than **four times** as many people want to access their personal health information on their smart phone than do currently




The **top three** activities people want to be able to do on their mobile device:

1. Manage their medications
2. Track their health
3. Request refill prescriptions



My Health Record Expansion Program for 2018

A My Health Record for every Australian in 2018

The Australian Government announced in the [2017 Budget](#)  the creation of a My Health Record for every Australian to begin nationally from mid 2018.

If you don't already have a My Health Record, a new record will be automatically created for you, unless you choose not to have one.

Can't wait for 2018 and want a [My Health Record](#)  now?
[Register here](#)

Would you like more information? We can email* you about the My Health Record system, the automatic record creation process occurring in 2018 and details about what you need to do, and by when, if you do not want a record automatically created for you. Please enter your email address below:

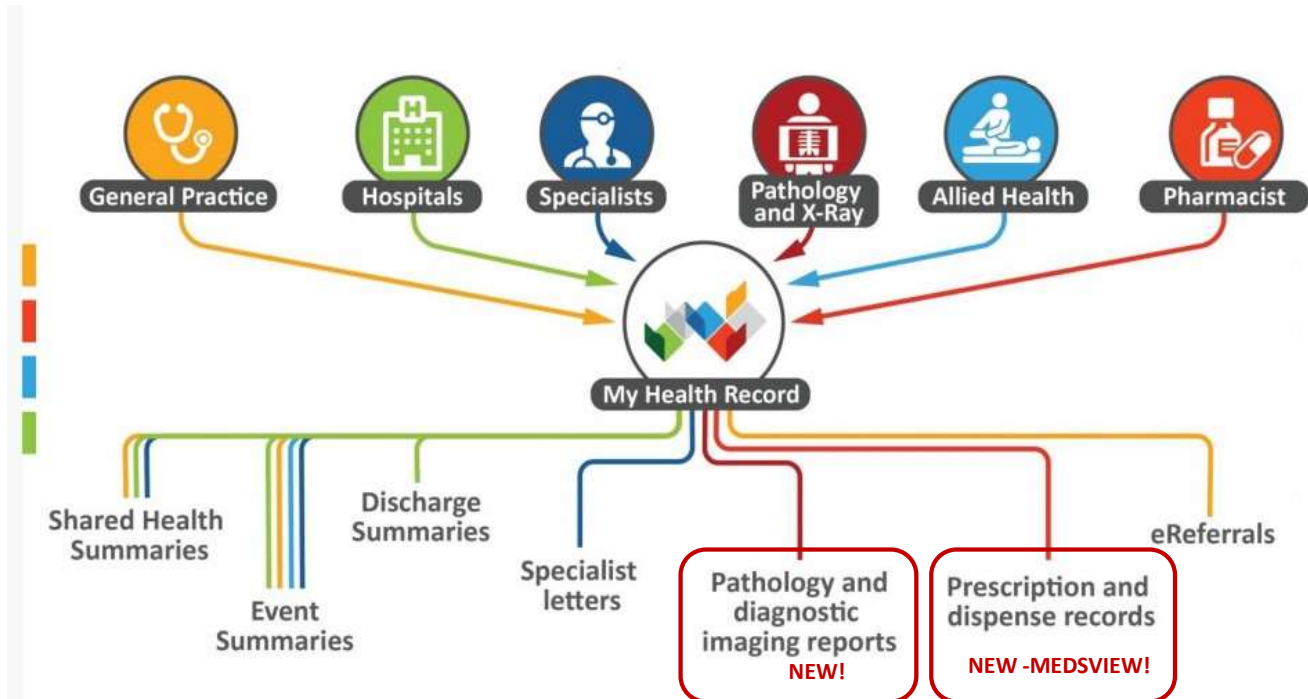
* Your email address:

Submit

* What do we do with this [information](#)?

www.myhealthrecord.gov.au





www.digitalhealth.gov.au
www.myhealthrecord.gov.au



My Health Record Statistics

as at 6 August 2017



Australian Government
Australian Digital Health Agency



My Health Record

Consumer Statistics



5,071,848 Consumers registered

Demographic
Breakdown



54% are female



46% are male

Age Range	Aged 20 or less	Aged 20-39	Aged 40-64	Aged 65 or higher
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% of total registrations	36%	25%	25%	14%
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State	ACT	TAS	SA	NT	NSW	VIC	QLD	WA
% of population	24%	21%	19%	21%	22%	16%	28%	17%

Approximately 21% of Australia's population
is registered for a My Health Record

Provider Registrations



10,181 Healthcare providers registered

Organisation Type*	Count
General Practices	6,159
Public Hospitals and Health Services	761
Private Hospitals and Clinics	166
Retail Pharmacies	1,382
Aged Care Residential Services	168
Other categories of healthcare providers including Allied Health	1,276
Organisations with a cancelled registration	269

*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except for Hospital provider data which is based on jurisdictional reported facilities that are connected to the My Health Record system.

My Health Record Usage



Clinical Document Uploads

2,657,595

Shared Health Summary	999,570
Discharge Summary	1,120,117
Event Summary	309,223
Specialist Letter	52,982
eReferral Note	29
Pathology Reports	118,182
Diagnostic Imaging Report	57,492



Prescription and Dispense Upload:

11,710,740

Prescription Documents	9,141,564
Dispense Documents	2,569,176



Consumer Documents

143,851

Consumer Entered Health Summary	90,161
Consumer Entered Notes	38,350
Advanced Care Directive Custodian Report	14,109
Advance Care Planning Document	1,231



Medicare Documents

533,118,885

Australian Immunisation Register	1,485,873
Australian Organ Donor Register	500,266
Medicare/DVA Benefits Report	313,699,043
Pharmaceutical Benefits Report	217,433,703



Allied Health – what's in it for me and my patients?

Access to key health information

Through **My Health Record system** you can access information about your patients such as:

- Hospital Discharge Summaries
- Shared Health Summaries (which include medications, medical history, allergies and immunisations)
- Event Summaries (include information regarding a significant health event)
- MBS and PBS history – up-to-date medications
- Medication prescription and dispense records

Further, if you have compliant software, you will also be able to upload information about your patients which can then be viewed by hospitals and other healthcare providers involved in their care.

Greater efficiency

Having access to a patient's key health information can help you operate more effectively by allowing you to:

- Quickly gain a picture of the health history of your patient
- Reduce the time you spend sharing and following up to receive information about your patients with other healthcare providers (e.g. patients with chronic diseases)
- Access the same information about a patient whether you are working in the public or private setting.





My Health Record and Exercise Physiology

Published 16 June 2017

Case study outlining how My Health Record
has benefited allied health professionals

[Read more](#)

Case Study: OT Brooke & Event Summaries/Plan



Important information
available at the point
of care.

“It’s a patient safety
issue”

Hear rehab Occupational Therapist Brooke talk about using an ‘event summary’ to share essential clinical information across the patient care team:

- with physiotherapists, dieticians, speech therapists, psychologists and the GP to improve communication & safety.

[Watch more related videos](#)

Access information you haven't received directly

Discharge Summary
23 Dec 2014
Mr Caleb DERRINGTON DoB 15 Jun 1933 (81y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

Hospital
Author Dr. Chris Craig (Specialist Medical Practitioner)
Phone 5555-6666
Discharge To Other/Home
Discharge From Orthopaedic Unit

Health Profile
This section may contain the following subsections Adverse Reactions and Alerts.
Adverse Reactions (Health Profile > Adverse Reactions)
Adverse Reactions

Substance/Agent	Manifestations
Phenoxymethylpenicillin	• Urticaria

Event
This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.
Clinical Synopsis (Event > Clinical Synopsis)
Patient was brought in following a fall at home. Upon examination patient found to have mild concussion and a fractured neck of femur (left leg). Admitted for pin and plate surgery and rehabilitation for two weeks before discharge.
Problems/Diagnoses This Visit (Event > Problems/Diagnoses This Visit)

Type	Description
Problem Diagnosis	Fractured neck of left femur
Problem Diagnosis	Mild concussion

file:///C:/Users/Administrator/AppData/Local/Genie/Solo_2122187938/TempDocs/CDA_69_2-25.173366225455623882818303389193566077322/IHE_XDM/SUBSET01/CDA_ROOT.html
Stylesheet Version: 1.2.7
[Go Back] [View Stylesheet] [Update Stylesheet] [Print] [XML] [Cancel] **Save**

Getting Started

LATEST NEWS

FRIDAY, 11 AUGUST 2017

Tim Kelsley - HIC17 Presentation
Digital Health: A Human
Imperative...

WEDNESDAY, 09 AUGUST 2017

Boost to consumer health outcomes
through better pharmacist access
to...

FRIDAY, 04 AUGUST 2017

Health Ministers approve Australia's
National Digital Health strategy...

[View All](#)



LATEST EVENTS

Join us at a number of upcoming
events across Australia.

Webinar - Digital tools to enhance
patient safety: the My Health
Record...

HealthShare NSW & eHealth NSW
Expo 2017...

Health Informatics Conference (HIC)
2017...

[View All Events](#)

REGISTER FOR MY HEALTH RECORD

You can register online for a My Health
Record at any time.

JOIN NOW!

Become part of the My Health Record
Developer Community!



DIGITAL HEALTH TRAINING RESOURCES

Grow your knowledge of digital health
and My Health Record with our guides
and hands-on training tools.

DIGITAL HEALTH FOR PHARMACISTS

Pharmacists can find a range of helpful
information on digital health benefits,
how to use the My Health Record
system in your pharmacy, and how to
promote your pharmacy as being
connected.

You will also find additional useful
information around policies,
procedures, processes, guides with
examples, plus a variety of other useful
information for pharmacists.

AUSTRALIA'S NATIONAL DIGITAL HEALTH STRATEGY

The strategy - Safe, seamless and
secure, evolving health and care to
meet the needs of modern Australia -
was developed through extensive
stakeholder consultation and draws on
evidence of clinical and economic
benefits from many sources within
Australia and overseas.

ON DEMAND TRAINING

Our digital health training tool - no
booking required.

Learn how to use the My Health Record
system in real time using a simulated
version of your clinical software.

You can upload a Shared Health
Summary, view a My Health Record, and
more!

APPLY FOR DIGITAL HEALTH AND MY HEALTH RECORD ONLINE

Registration forms are now online,
complete with customer tips and
advice.

Healthcare providers and clinicians can
now register for the My Health Record
online and save their progress as you
go!

www.digitalhealth.gov.au
– Online Forms

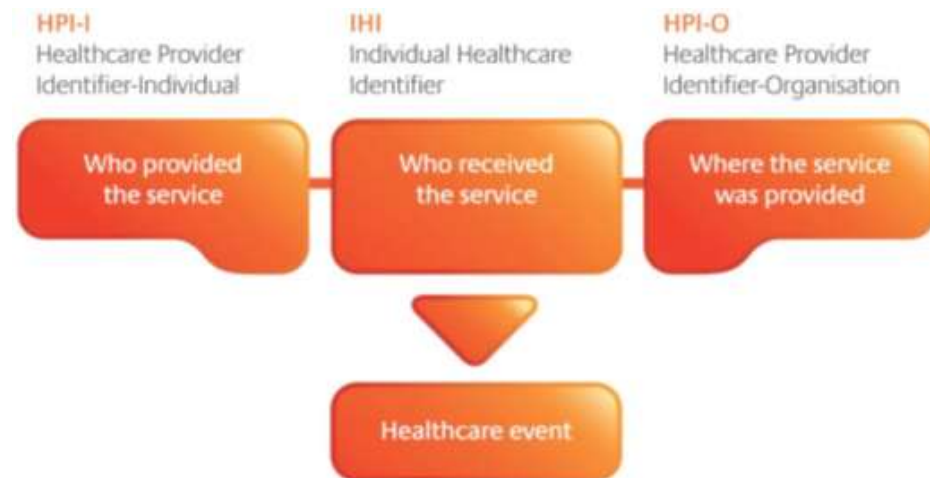


Digital Health Foundations

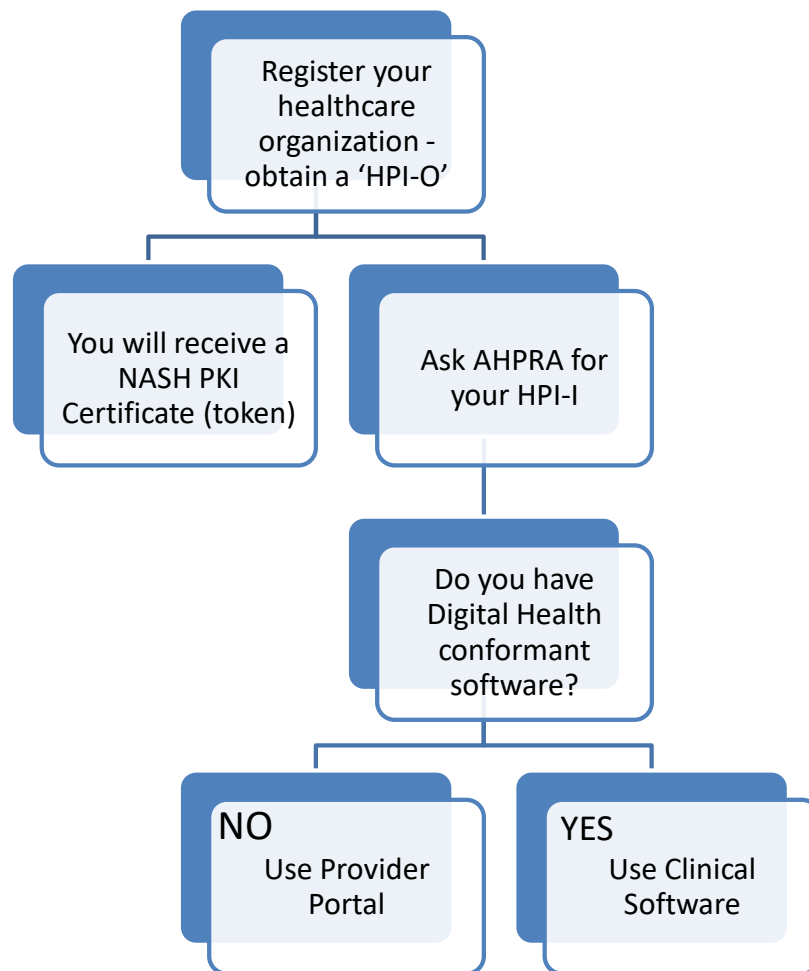
Operated by the Department of Human Services (Human Services) which allocates a unique 16-digit number (a Healthcare Identifier) to individuals using healthcare services and their practitioners and healthcare organisations.

Healthcare Identifiers (HI) Service

The right health information associated with the right individual at the point of care



Connect and use My Health Record System



Access My Health Record through conformant software



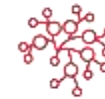
Approximately 22-28% of your patients will currently have a My Health Record compared with approx. 97-98% by end of 2018

The screenshot shows the Bp Premier software interface for a patient named Mrs Gert Fourie. The menu bar at the top includes File, Open, Request, Clinical, View, Utilities, My Health Record (highlighted with a red box), and Help. The toolbar below the menu contains various icons for different functions. The patient details section displays the following information:

Name:	Gert Fourie	D.O.B.:	10/10/1979	Age:	36 yrs	Sex:	Male
Address:	1 Xanthorrhoea Trk Chemsides West 4032			Phone:		Mobile:	0425 583 333
Medicare No:	2950143711 - 1	Record No.:		Pension No.:		Comment:	5 patients with same name
Occupation:		Tobacco:	Smokes 10 cigarettes/day	Alcohol:		Elite sports:	
Blood Group:						Ethnicity:	Australian
Allergies / Adverse Drug Reactions:						Advance Health Directive:	

On the right side of the interface, there is a 'Family members' dropdown menu showing 'Mrs Gert Fourie' and an 'Open' button. Below this, there is a timer showing '1h 1m 32s' and buttons for 'Finalise visit' and 'My Health Record' (highlighted with a green box). A large red arrow points from the top right towards the 'My Health Record' button.

Access via conformant software

MedicalDirector
CLINICAL

maries Tools Clinical Correspondence Assessment Resources Sidebar MyHealthRecord Window Help

[Icons: Heart, BP, Lungs, Stethoscope, etc.] [ref] [pi] [cmi] [SMS]

[Go MDRefer]

[v] DOB: 15/03/1979 Gender: Male Occupation: [] 0m 10s []

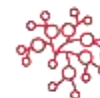
[] Ph: [] Record No: [] ATSI: [Aboriginal]

[] Pension No: [] Ethnicity: [Australian Aboriginal]

[] Smoking Hx: [? Smoker] IHI No: [8003 6081 6669 0511]

MyHealthRecord: [Exists with access permission as of 26/02/2017]

With conformant software



MedicalDirector
CLINICAL

My Health Record for IHI: 8003 6081 6669 0511

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access. [Change/Gain Access](#)

My Health Record View | Prescription and Dispense View | Pathology Report View | Diagnostic Imaging Report View

Show Recent Shared Health Summary | Show Medicare Records | Hide Medicare Records | Reset All Filters | List is Filtered By: Document Date (In Last 2 Years), Document [Show Preview](#)

Document Date	Service Date	Document	Organisation	Organisation Type	Author	Size	Saved In MD
16-Apr-2015	16-Apr-2015	Diagnostic Imaging Report	DHSITESTORGI70	Hospitals (except Psychi...	JOHN, ROSS	90.9 KB	Not Saved
03-Jun-2016	03-Jun-2016	Discharge Summary	DHSITESTORGD48	Hospitals (except Psychi...	Grignon, Adrian	6.7 KB	Not Saved
08-Jun-2016	08-Jun-2016	Event Summary	MEDTESTORGSB40	Ambulance Services	DAVIS, Phillip	5.9 KB	Not Saved
01-Jul-2016	01-Jul-2016	Shared Health Summary	MEDTESTORGSB40	Ambulance Services	GIROLAMI, DAVIS	5.5 KB	Not Saved
01-Jul-2016	01-Jul-2016	Event Summary	DHSITESTORGZI87	Pathology and Diagnosti...	Terri-Anne, Alfonso	9.2 KB	Not Saved
01-Jul-2016	01-Jul-2016	Event Summary	DHSITESTORGZI87	Pathology and Diagnosti...	Terri-Anne, Alfonso	9.3 KB	Not Saved
01-Jul-2016	01-Jul-2016	Event Summary	DHSITESTORGZI87	Pathology and Diagnosti...	Terri-Anne, Alfonso	9.3 KB	Not Saved
01-Jul-2016	01-Jul-2016	Event Summary	DHSITESTORGZI87	Hospitals (except Psychi...	Terri-Anne, Alfonso	9.0 KB	Not Saved

[Show More](#)

Inpatient Discharge Summary | 3 Jun 2016 | SHAUN LEE | DoB 15 Mar 1979 (37y*) | SEX Male | IHI 8003 6081 6669 0511 | MRN 2007656

START OF DOCUMENT

Royal Darwin Hospital

Author Dr Adrian Grignon (Specialist Physicians nfd)
Phone (08) 8922 8888
Discharge To Administrative Discharge
Discharge From RDH

Document Content

Recipients of this Document:

Create Clinical Document | Supersede | Remove from My Health Record | **Save in MD** | Close

Document Download

A copy of the CDA document has been saved to the Documents tab of the patient's record in Medical Director.

OK

Which software is 'conformant'?

Allied Health Registration Checklist for access via Conformant Software or Provider Portal

Download the checklist for Allied Health organisations to register for the My Health Record system with conformant software.

The list of conformant software for allied health organisations may include:

- Best Practice software
- Zedmed
- Communicate
- Medbach
- Genie
- Pen CS (Topbar)
- Godbar Software (The Practice)
- Abaki (Practice 2000)
- MedicalDirector Clinical
- Clouff (Clarity)
- Global Health (MasterCare Connect)
- Intrahealth (Profile)
- ISA Healthcare Solutions (MWE)
- Healthscope (eHSC)
- Practice Management Software Company

Australian Digital Health Agency list

Digital Health Integration (My Health Record/Health Identifiers)	No	yes	Pending	No	No	Pending	Pending	No	Yes	In progress
Website	www.mipractice.com.au	www.bssoftware.net	www.cliniccloud.com	www.cesoft.com.au	www.cjrbn.com	www.conradis.com.au	www.au.acs@health.com	www.e-practice.com.au	www.eprsoft.com	www.healthkit.com
Contact Email	sales@bssoftware.net	sales@bssoftware.net	info@cliniccloud.com.au	support@cesoft.com.au	info@cjrbn.com	support@conradis.com.au	sales@acshealth.com	support@e-practice.com.au	info@eprsoft.com	community@healthkit.com
Contact Phone	1300 40 1111		2 8750 5808	1300 237 638	1800 987 645	1300 66 89 88	02 9632 0026	+61 2 8011 3904	0421 468 046	alison@healthkit.com
Contact Name	Jessica White (BP)	Glen	Rafic Habib	Cathy Macmarquis	Joel Friedlaender	Steven Whittington	Michelle		Rob Woodland	

AHPA Software List with 'Digital Health Integration' progress



Practise in the 'On Demand' test environment

New! See what
My Health Record
looks like from a
consumer perspective.



ON DEMAND TRAINING

Our digital health training tool – no booking required.

Learn how to use the My Health Record system in real time using a simulated version of your clinical software.

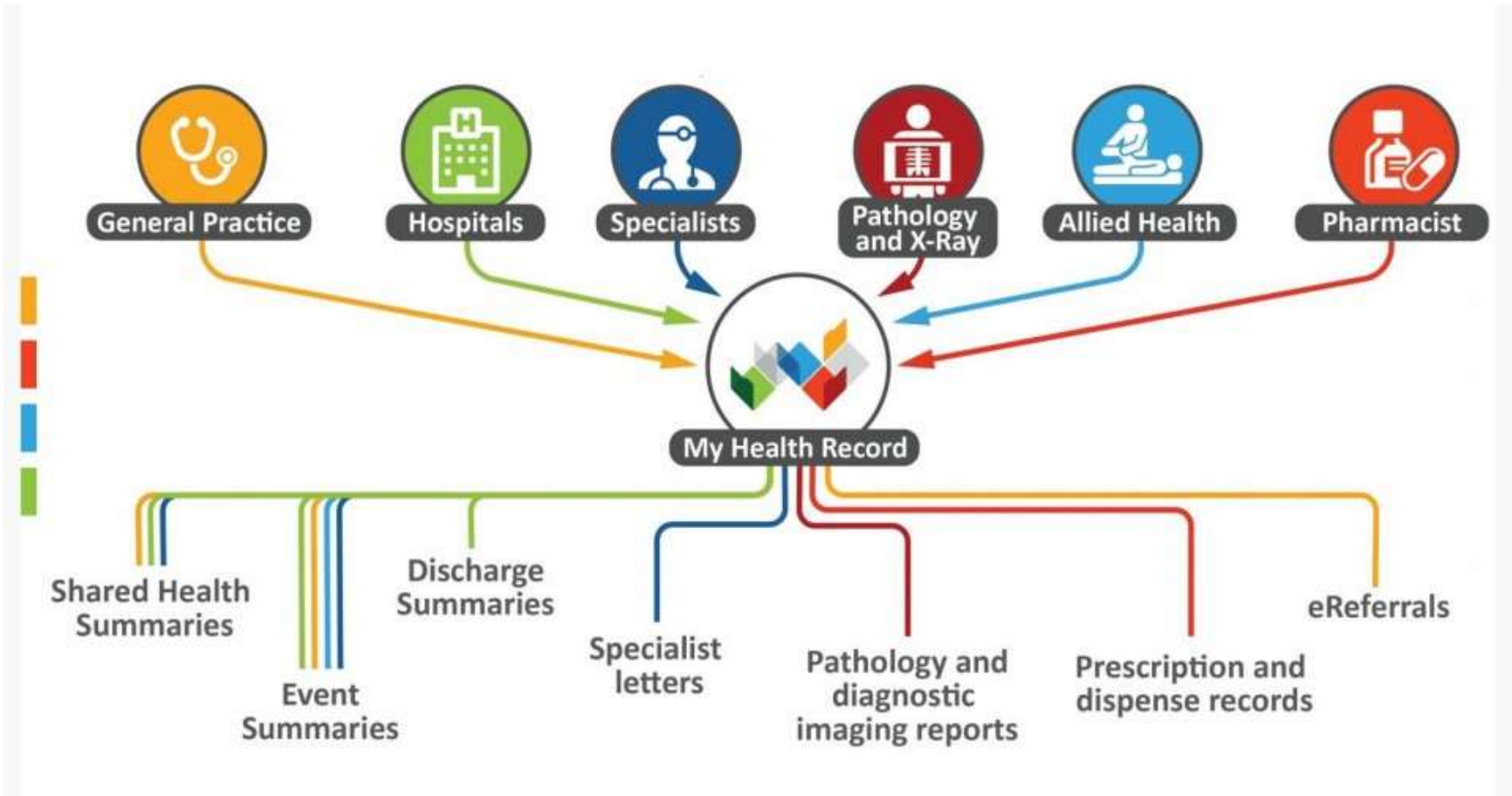
You can upload a Shared Health Summary, view a My Health Record, and more!



 Best Practice ODT  Log Off  Reset	 Communicare ODT  Log Off  Reset	 Consumer Portal ODT  Log Off  Reset	 Genie ODT  Log Off  Reset
 Med Tech ODT  Log Off  Reset	 Medical Director ODT  Log Off  Reset	 Zedmed ODT  Log Off  Reset	

[Go to On Demand Training Environment](#)

What can you access on the My Health Record?



Event Summary

7-Sep-2015

DEAN, Reuben (Mr) DoB 14-Dec-1945 (69y*) SEX Male IHI 8003 6067 8913 1483

START OF DOCUMENT

Best Practice Clinic

Author Dr Craig Aram (General Medical Practitioner)
Phone 4111111111

Event Details

Reason for visit: Epigastric discomfort, Abdominal pain, right upper quadrant, Heartburn and Bloating. Patient says he has recently increased caffeine intake. Diagnosis: GORD (Provisional)

Actions:

Request printed: E/LFTs; FBE; Iron Studies.

Imaging request printed: Gastroscopy.

Prescription printed: Buscopan 20mg Tablet 2 Four times a day

Prescription printed: Somac 40mg Tablet 1 Daily

Review interval:

Review in 2 weeks.

Medications

Medications

Medication	Directions	Clinical Indication	Change Status
Buscopan 20mg Tablet	2 Tablets Four times a day		Prescribed (done)
Somac 40mg Tablet	1 Tablet Daily		Prescribed (done)

Diagnoses/Interventions

Medical History

Item	Date
Epigastric discomfort	7 Sep 2015

Diagnostic Investigations

This section may contain the following subsections Pathology Test Result, Imaging Examination Result and Requested Service(s).

Requested Service [Diagnostic Investigations > Requested Service]

Requested Service

Field	Value
Requested Service Description	E/LFTs; FBE; Iron Studies
Service Requested DateTime	7 Sep 2015 00:00+1000
Booking Status	Request

Administrative Observations

Demographic Data

Field	Value
Date of Birth Accuracy Indicator	AAA

ADMINISTRATIVE DETAILS

Patient		Author	
Name	Mr Reuben DEAN	Name	Dr Craig Aram (General Medical Practitioner)
Sex	Male	Organisation	Adjustment Test Data

The new Medicines Preview

Available medicines in this My Health Record - sorted by Date
29 May 2017
MARTIN DODSON DoB 23 Jan 1969 (48y) SEX Male IHI 8003 6085 0003 1166

Allergies and Adverse Reactions
Morphine, Penicillin allergy, Prozac allergy, Tramadol

Medicines Preview
04-Dec-2015 to 08-May-2017 (3 weeks ago)

Shared Health Summary
08-May-2017 (3 weeks ago)
Author: Dr. Susan Brown
Hospital:
tel: (07) 9999 8888
[* More recent than the Discharge Summary](#)

Discharge Summary
24-Apr-2016 (12 months ago)
Author: Dr. Susan Brown
Hospital:
tel: (07) 9999 8888

[\[Back to top\]](#)
[\[<\] First](#)
[\[<<\] Previous](#)
[\[Help\]](#)

Medicines Preview - Latest PBS Claims, Disburses - sorted by descending event date.
04-Dec-2015 to 08-May-2017 (3 weeks ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Shared Health Summary by Hospital	08-May-2017 (3 weeks ago)		LIPITOR 40MG	One tablet daily for Hypercholesterolaemia
			ZOFRAN 4MG	One tablet daily
Discharge Summary by Hospital	24-Apr-2016 (12 months ago)		COVERSYL PLUS	One tablet daily for Hypertension, CCF
	active		LASIX 40MG	One tablet twice daily for CCF
	active		METFORMIN HYDROCHLORIDE 500MG TABLET	One tablet twice daily for NIDDM - Non-insulin dependent diabetes mellitus
	cancelled		CEASED: NURGIFEN 400MG Reason: Reason for Change not stated.	
Medicines found before the Discharge Summary				
Latest dispense	20-Feb-2016 (14 months ago) (1 dispense)	ONDANSETRON	Zofran Tablet 4mg	Prescription 1 day ago before this Dispense Claim is not available
Latest dispense	10-Jan-2016 (16 months ago) (1 dispense)	PERINDOPRIL with INDAPAMIDE HEMIHYDRATE	Coversyl Plus 5mg/1.25mg Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	Prescription 1 day ago before this Dispense Claim is not available
Dispense Record by Hospital	04-Dec-2015 (17 months ago) (1 dispense)	Lansoprazole	Lanzopran 30mg Capsule 30 mg	Take ONE capsule In the evening

Latest dispenses obtained from PBS Claim records with no available prior prescribe or dispense records state that prescription is not available.

Navigation panel

Provides access to each section within the view and also to the most recent Shared Health Summary and Discharge Summary (if available).

The blue underlined hyperlinks can be used to navigate between the sections



Whiteboard

The screenshot displays the Whiteboard clinical software interface. At the top, a navigation bar includes links to Dashboard, Messaging, Search, Shared Patients, Add Patient, Letters, and Open Patients. The patient profile for Johnstone, Claudia (DOB: 24/02/1982, IHI: 8003608833363252, Medicare: 7489672159-3) is shown. The left sidebar contains icons for Patient Information, Today's Consultation, Documents & Notes, Medicines & Immunisations, History & Allergies, Share Data, and My Health Record.

The main content area is divided into three panels:

- Health Record Overview:** Includes links to Medicare Overview, Prescription and Dispense View, Create Event Summary, and View Options. A list of documents is shown with columns for Document, Date, and Status.
- Included Author details:** Shows encounter period (From: 29/07/2016, To:) and a list of items to include (e.g., Mallard Duck, Ear infection, Acute back pain, Sofrax, Panadeine).
- Document Preview:** Displays the Event Summary for 29 Jul 2016, including patient details, author information (OLIVER BRUCE Mr), and sections for Adverse Reactions, Medications, and Diagnoses/Interventions.

The **Event Summary** for 29 Jul 2016 includes the following details:

- Patient:** Ms Claudia JOHNSTON, DoB 24 Feb 1982 (34y*), SEX Female, IHI 8003 6088 3336 3252
- Author:** OLIVER BRUCE Mr (Medical Administrator)
- Encounter:** 29 Jul 2016 to 29 Jul 2016
- Period:** 29 Jul 2016
- Adverse Reactions:** None listed.
- Medications:** Panadeine tablet: uncoated, 40, blister pack. Dose: 0; Frequency: midday; Repeats: 0; Take with food at lunch. Clinical Indication: I like reason/clinical indications to appear. Change Status: Prescribed - Change made. Change Reason: Liking things.
- Diagnoses/Interventions:** None listed.

<http://whiteboard.clinic/>

Provider Portal

Connecting to My Health Record



Training for My Health Record





Log in to Provider Portal



The My Health Record Provider Portal allows you to search on and view individual digital health records through your web browser. To access the Provider Portal you must first [register](#) and obtain the appropriate credentials.

If you are an existing user of the My Health Record system you can login to the Provider Portal here.

Provider Portal 

If you are using a conformant clinical information system and you have obtained your digital credentials you and your staff can access the My Health Record system through your software. You can find more information on [conformant systems](#) .

www.myhealthrecord.gov.au

Provider Portal

My Health Record system Provider Portal Login



Australian Government
Australian Digital Health Agency

Login

Please ensure you are using a supported web browser and have a valid NASH Token connected.

For a current list of supported computer operating systems and web browsers that can be used to access the National Provider Portal please visit [Accessing the My Health Record system](#) on the My Health Record website.

If you experience any issues accessing the National Provider Portal please contact the healthcare provider enquiry line on 1800 723 471 (select option 2).

Accessing information via the Provider Portal

The screenshot shows the National Provider Portal interface. At the top, there's a header with the Australian Government logo, My Health Record logo, and a welcome message: "Welcome, Dr. MHR doctor MBBS". It also includes "HELP" and "LOG OUT" links, and a timestamp: "You last logged in on 14-Jan-2017 at 06:54:28 PM (AEST)".

Below the header, the user's name "ENGINEER, VIJAY" is displayed, along with their DOB "25-Sep-1958 (58 Years)" and Sex "Male". There's a "Close Record" button and a link to "Enter Access Code".

The main navigation bar includes tabs for "Health Record Overview", "Clinical Documents", "Medicine Records", "Consumer Documents", "Child Development", "Medicare Records", and "Advance Care Planning". A search icon is also present.

The "Medicine Records" tab is selected, showing a dropdown menu with options: "Available Medicines Information" (7), "Prescription and Dispense Records" (145), and "Medicare Overview" (39). A "Print" button is visible next to the "Available Medicines Information" option.

A warning message states: "Advance care information is not available".

A disclaimer note reads: "This is not a complete view of the individual's health information. For more information about the individual's health record or data please consult the individual or other healthcare professionals as needed. Note that all date and time information shown on this page is converted to the Australian Eastern Standard Time Zone (or Australian Eastern Daylight Time Zone when applicable)."

The section titled "Documents available on the My Health Record since the last Shared Health Summary" lists 13 documents. A checkbox option "Show Event Summaries Only (with Clinical Synopsis if available)" is present.

National Provider Portal

Under the drop down menu item 'Medicine Records', the Medicines Information view is the first menu item.

In the provider portal, the view is called 'Available Medicines Information'

Accessing medicine information

ENGINEER, VIJAY

DOB: 25-Sep-1958 (58 Years) Sex: Male



[Enter Access Code](#)

Close Record

Available Medicines Information

Print

Document Preview List

Allergies and Adverse Reactions

14 items - Panadol, Seafood, TEST,...

Medicines Preview

Documents found

Latest Shared Health Summary

05-Mar-2017 (3 months ago)

Latest Discharge Summary

17-May-2017 (4 weeks ago)

SOURCE/AUTHOR	DATE	SUBSTANCE/AGENT	MANIFESTATION(S)
Patient-entered information	02-Jun-2017 (12 days ago)	Panadol	*
Patient-entered information	02-Jun-2017 (12 days ago)	Seafood	Hives
Patient-entered information	02-Jun-2017 (12 days ago)	TEST	*

Additional features on the National Provider Portal

Document Preview List

FILTER

Show Show

Allergies and **Latest Shared Health Summary** **Latest Discharge Summary**

14 items - Pa

SOURCE/AUTHOR **DATE** **INGREDIENT(S)** **LINE - BRAND**

Patient-entered information	02-Jun-2017 (12 days ago)	Panadol	
Specialist Letter Own organisation	02-Jun-2017 (12 days ago) unchanged	Betaloc (metoprolol tartrate 50 mg) tablet: uncoated, 100 tablets, blister pack (containered trade product pack)	One tablet twice daily
Specialist Letter Own organisation	02-Jun-2017 (12 days ago) unchanged	Lipitor (atorvastatin (as calcium) 40 mg) tablet: film-coated, 30 tablets, blister pack (containered trade product pack)	One tablet daily for Hypercholesterolaemia

The portal provides additional filters

You can also increase the number of records displayed on each page

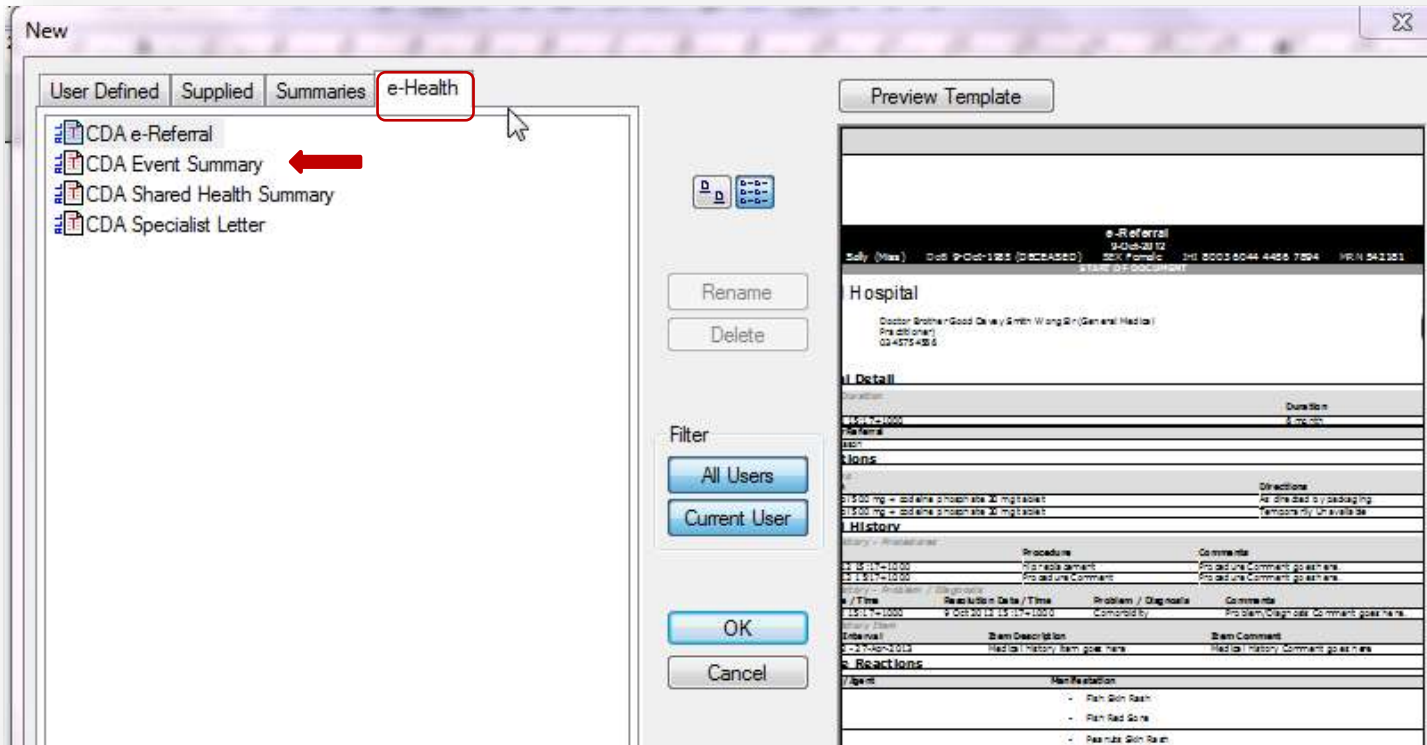
Create Event Summaries

Shared Health Summary	Event Summary
Changing medication	When communicating with other healthcare providers significant healthcare event that is relevant to the ongoing care of the patient eg:
adding diagnosis or procedure	indicating a clinical intervention
adding allergies/adverse reactions	improvement in a condition
adding immunisation	treatment has been started or completed.

An **Event Summary** can be uploaded by any healthcare provider with a (HPI-I) who is working at a participating healthcare organisation and involved in the patient care.

<https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/news-shared-vs-summary>

Upload an event summary



New

User Defined | Supplied | Summaries | **e-Health**

- CDA e-Referral
- CDA Event Summary**
- CDA Shared Health Summary
- CDA Specialist Letter

Rename

Delete

Filter

All Users

Current User

OK

Cancel

Preview Template

e-Referral
Sally (Miss) DOB 9-Oct-1955 (DECEASED) SEX Female IHI 00035044 4455 7594 MRN 541351
START OF DOCUMENT

Hospital
Doctor Brother Good Delivery Smith Wong Rn (General Medical)
Prescription
03-4375-435

Detail

Duration	Duration
18/04/2000	18/04/2000

Directions

Directions
ST100 mg = 100mg phosphate X mg tablet
ST100 mg = 100mg phosphate X mg tablet

History

Procedure	Comments
ST100 mg = 100mg phosphate X mg tablet	PO oral comment go here
ST100 mg = 100mg phosphate X mg tablet	PO oral comment go here

Time	Reaction Date / Time	Problem / Diagnosis	Comments
18/04/2000	9 Oct 2015 15:14:1000	Completed by	PO oral comment go here

Item	Item Description	Item Comment
ST100 mg = 100mg phosphate X mg tablet	Med history item go here	Med history comment go here

Reactions

Age	Manifestation
	- Rash Skin Rash
	- Rash Red Sores
	- Rash Itchy Skin Rash

[Watch how an event summary is uploaded using Medical Director Clinical:](#)

Create Event Summaries - Steps

1. Review the electronic patient record for accuracy
2. Document the event in clinical notes
3. Follow the steps for creating an event summary in your software
4. Review the information to be uploaded with the patient
5. Send the Event Summary to My Health Record

How do you upload to My Health Record?



My Health Record

A screenshot of a software interface for managing health records. The window title is "Mrs Gert Fourie". The menu bar includes "File", "Open", "Request", "Clinical", "View", "Utilities", "My Health Record" (highlighted with a red box), and "Help". Below the menu is a toolbar with various icons representing different medical and administrative functions. The main area displays patient information in a form-like layout.

Name:	Gert Fourie	D.O.B.:	10/10/1979	Age:	36 yrs	Sex:	Male
Address:	1 Xanthorrhoea Trk Chemsides West 4032			Phone:		Mobile:	0425
Medicare No:	2950143711 - 1	Record No.:		Pension No.:		Comment:	5 pat
Occupation:		Tobacco:	Smokes 10 cigarettes/day.	Alcohol:			

[Watch how to upload an Event Summary using Bp Premier](#)

Case Study: OT Brooke & Event Summaries/Plan



[Watch more videos of Brooke discussing Event Summaries & My Health Record](#)

Event Summaries & eReferrals

Australian Government	
Australian Digital Health Agency	
	
My Health Record	
	Clinical Document Uploads
	2,657,595
Shared Health Summary	999,570
Discharge Summary	1,120,117
Event Summary	309,223
Specialist Letter	52,982
eReferral Note	29
Pathology Reports	118,182

View and Create eReferrals

eReferrals



Right info - Right place -
Right time

[eReferral historical info](#)

- An eReferral is a computer generated referral in a standard format.
- eReferral letters standardise the information included.
- eReferrals use the Healthcare Provider Directory to identify specialists and AHP's.
- Benefits include:
 - Timely communication between GP's and Allied Health
 - Administrative efficiencies
 - Improved confidentiality
 - Delivery confirmation

Apps that are authorised to connect to My Health Record



Learn more: <https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/appconnect>

Consent and My Health Record

Do I need my patient's consent to upload an Event Summary?



No. In registering for the My Health Record system, patients provide all healthcare providers 'standing consent' to upload clinical information. There is no requirement to obtain consent on each occasion prior to uploading clinical information. There is also no requirement for the patient to review the Event Summary before it is uploaded to their My Health Record.

The Australian Medical Association (AMA) states that it is good medical practice to advise a patient that you will be uploading information to their My Health Record, particularly if this information might be considered sensitive. See section 4.5 of the AMA's [Guide to using the PCEHR](#).

<https://www.digitalhealth.gov.au/using-the-my-health-record-system/how-to-use-the-my-health-record-system/uploading-an-event-summary>
<https://ama.com.au/article/ama-guide-using-pcehr>

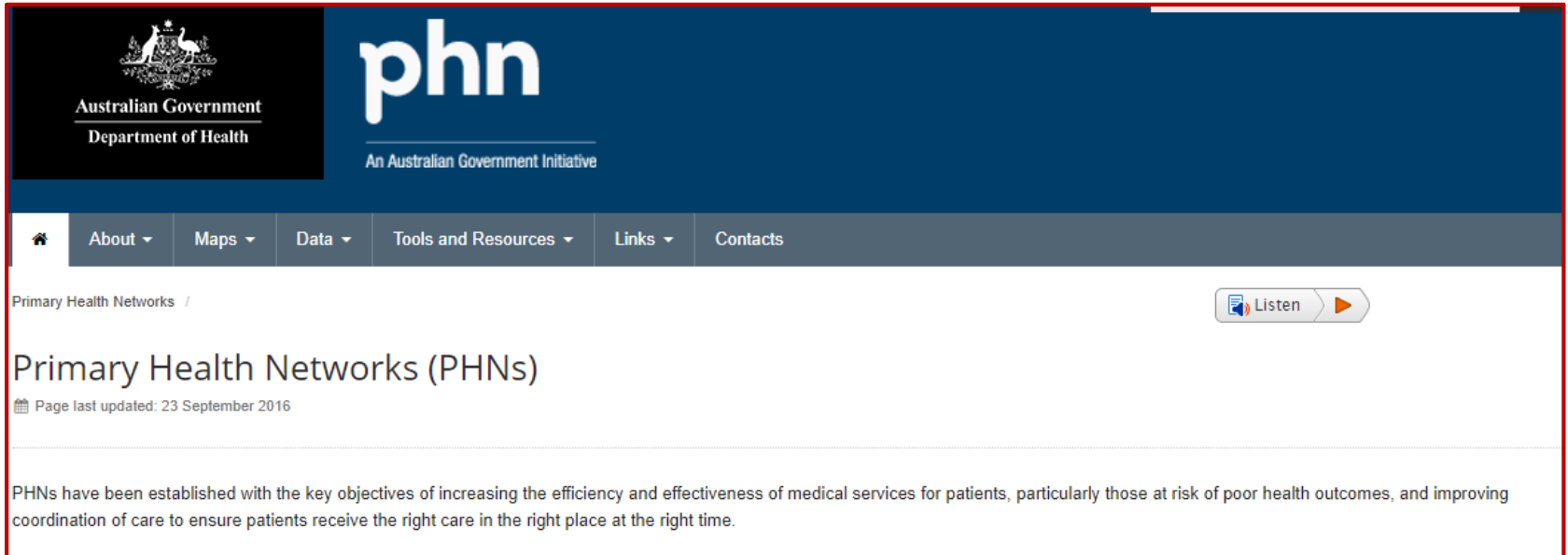


Australian Government
Australian Digital Health Agency

Contact us

Help Centre	1300 901 001 8am–6pm Monday to Friday AEDT
Email	help@digitalhealth.gov.au
Website	www.digitalhealth.gov.au
	Click here to submit Education & Training requests

Your local PHN may be able to help



The screenshot shows the homepage of the Primary Health Networks (PHNs) website. The header features the Australian Government Coat of Arms and the text 'Australian Government Department of Health' on the left, and the 'phn' logo with 'An Australian Government Initiative' on the right. A navigation bar below the header contains links: Home, About, Maps, Data, Tools and Resources, Links, and Contacts. The main content area has a breadcrumb trail 'Primary Health Networks /' and a 'Listen' button. The title 'Primary Health Networks (PHNs)' is followed by a date stamp 'Page last updated: 23 September 2016'. The introductory text states: 'PHNs have been established with the key objectives of increasing the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes, and improving coordination of care to ensure patients receive the right care in the right place at the right time.'

Australian Government
Department of Health

phn
An Australian Government Initiative

Home About Maps Data Tools and Resources Links Contacts

Primary Health Networks /

Listen

Primary Health Networks (PHNs)

Page last updated: 23 September 2016

PHNs have been established with the key objectives of increasing the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes, and improving coordination of care to ensure patients receive the right care in the right place at the right time.

<http://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Home>

Extra learning resources:

[My Health Record – Whats In it for Allied Health Providers \(2017\)](#)

[My Health Record and the allied health community \(23/6/16\)](#)

[My Health Record and Exercise Physiology](#)

[Shared Health Summary versus Event Summary](#)

[Uploading an Event Summary](#)

[Consent and My Health Record](#)

[AMA Guide to using the PCEHR \(now called My Health Record\)](#)

[Download Privacy FAQs](#)

[Katrina's top 50 questions asked by doctors when training My Health Record](#)

[Read my blog: 'Event Summaries & The My Health Record System'](#)

[My Health Record free eLearning Modules](#)

[My Health Record brochures for your practice](#)

[Apps that are authorised to connect to My Health Record](#)

[On Demand Training Environment](#)

[Find your PHN](#)

[Allied Health Registration Checklist](#)

Thank You

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<http://trainitmedical.com.au/allied-health-providers-free-resources>

to download a digital version of this presentation & access more free practice resources & blog posts

